

Combined Surrey Boroughs and Districts survey results 2017

Your view on Taxi and Private Hire Conviction Policy and Safeguarding Training

Wednesday, December 06, 2017

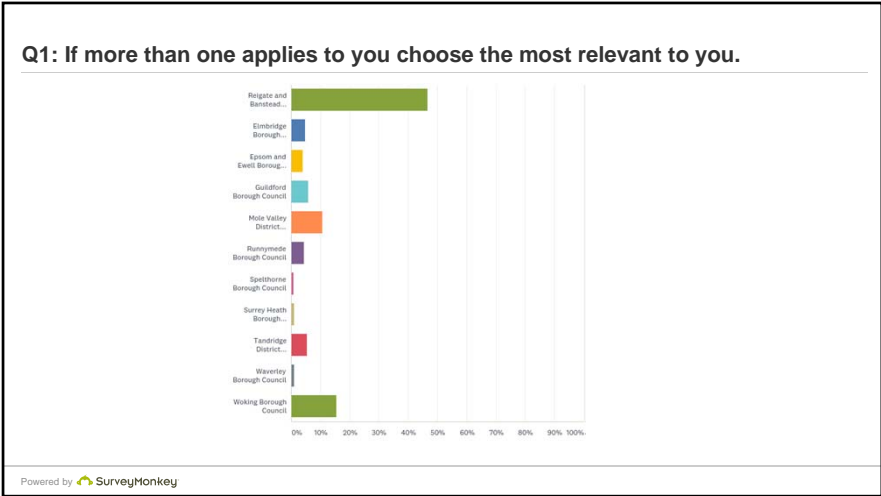
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393

Total Responses

Date Created: Tuesday, June 27, 2017

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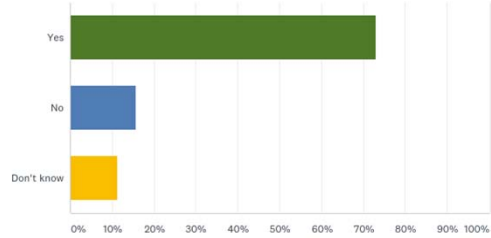


Q1: If more than one applies to you choose the most relevant to you.

ANSWER CHOICES	RESPONSES
Relgate and Banstead Borough Council	46.56% 183
Elmbridge Borough Council .	4.83% 19
Epsom and Ewell Borough Council	4.07% 16
Guildford Borough Council	5.85% 23
Mole Valley District Council	10.69% 42
Runnymede Borough Council	4.33% 17
Spelthorne Borough Council	0.76% 3
Surrey Heath Borough Council.	1.02% 4
Tandridge District Council	5.34% 21
Waverley Borough Council	1.02% 4
Woking Borough Council	15.52% 61
TOTAL	393

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Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?



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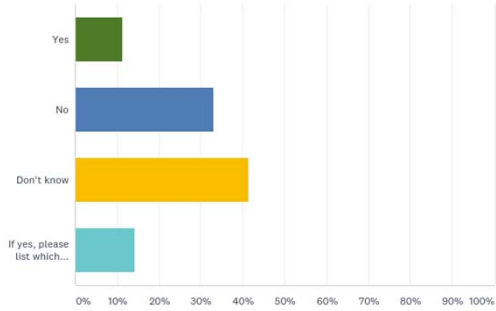
Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?

ANSWER CHOICES	RESPONSES
Yes	72.99% 273
No	15.78% 59
Don't know	11.23% 42
TOTAL	374

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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

Answered: 372 Skipped: 21



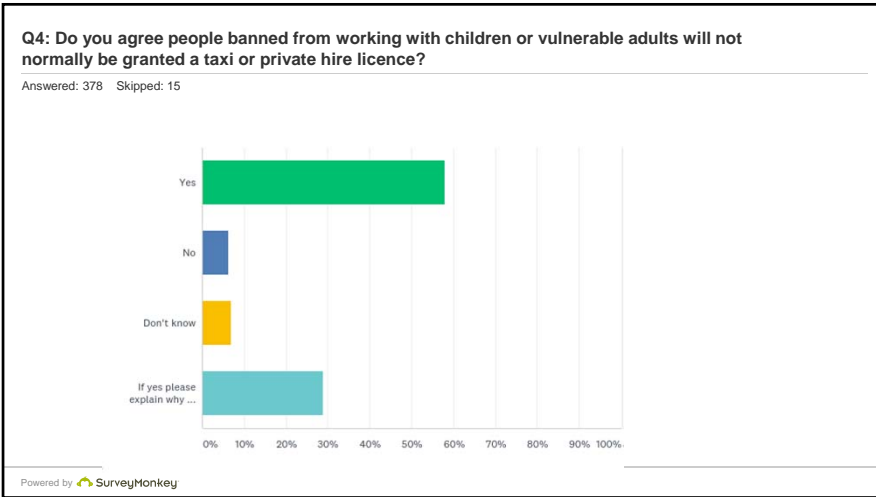
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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

Answered: 372 Skipped: 21

ANSWER CHOICES	RESPONSES
Yes	11.29% 42
No	33.06% 123
Don't know	41.40% 154
If yes, please list which convictions, give reason why and appropriate timescale free from conviction	14.25% 53
TOTAL	372

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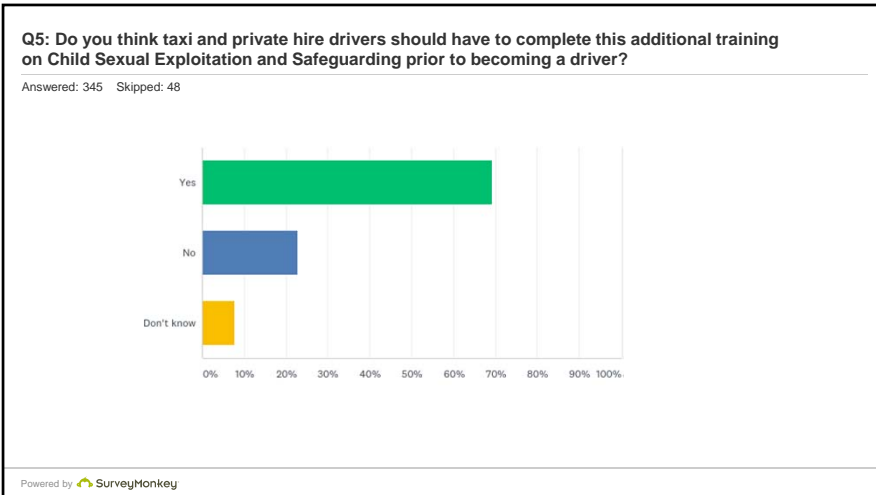


Q4: Do you agree people banned from working with children or vulnerable adults will not normally be granted a taxi or private hire licence?

Answered: 378 Skipped: 15

ANSWER CHOICES	RESPONSES
Yes	57.94% 219
No	6.35% 24
Don't know	6.88% 26
If yes please explain why and time free from convictions?	28.84% 109
TOTAL	378

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Q5: Do you think taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding prior to becoming a driver?

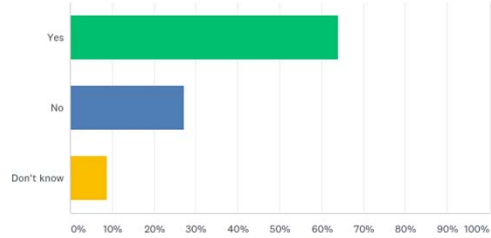
Answered: 345 Skipped: 48

ANSWER CHOICES	RESPONSES
Yes	69.28% 239
No	22.90% 79
Don't know	7.83% 27
TOTAL	345

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Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

Answered: 341 Skipped: 52



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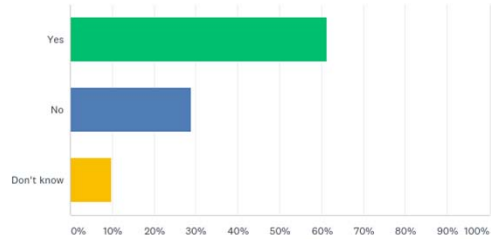
Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

ANSWER CHOICES	RESPONSES
Yes	63.93% 218
No	27.27% 93
Don't know	8.80% 30
TOTAL	341

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Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

Answered: 343 Skipped: 50



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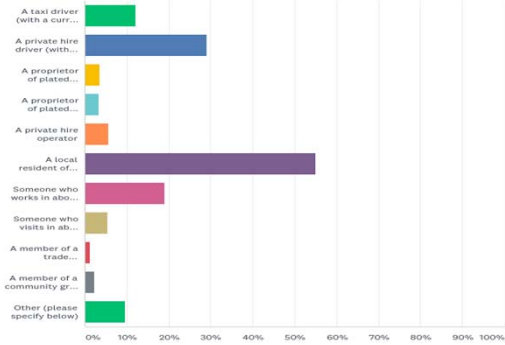
Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

ANSWER CHOICES	RESPONSES
Yes	61.22% 210
No	28.86% 99
Don't know	9.91% 34
TOTAL	343

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Q9: Please tell us about you. Select all that apply.

Answered: 336 Skipped: 57



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Q9: Please tell us about you. Select all that apply.

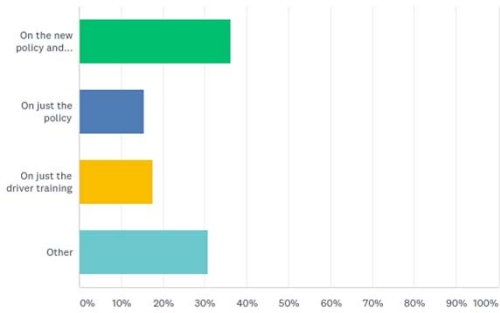
Answered: 336 Skipped: 57

ANSWER CHOICES	PERCENTAGE	RESPONSES
A taxi driver (with a current licence)	12.20%	41
A private hire driver (with a current licence)	29.17%	98
A proprietor of plated hackney carriage vehicle	3.57%	12
A proprietor of plated private hire vehicle	3.27%	11
A private hire operator	5.65%	19
A local resident of above Borough	55.06%	185
Someone who works in above Borough	19.05%	64
Someone who visits in above Borough	5.36%	18
A member of a trade association (please specify below)	1.19%	4
A member of a community group (please specify below)	2.38%	8
Other (please specify below)	9.52%	32
Total Respondents: 336		

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Q11: Do you have any further comments

Answered: 91 Skipped: 302



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Q11: Do you have any further comments

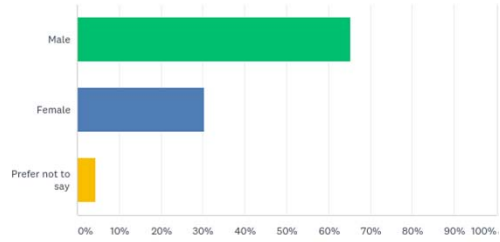
Answered: 91 Skipped: 302

ANSWER CHOICES	PERCENTAGE	RESPONSES
On the new policy and driver training	36.26%	33
On just the policy	15.38%	14
On just the driver training	17.58%	16
Other	30.77%	28
TOTAL		91

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Q15: What gender are you ?

Answered: 320 Skipped: 73



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Q15: What gender are you ?

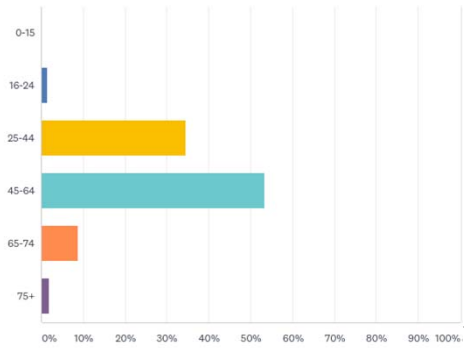
Answered: 320 Skipped: 73

ANSWER CHOICES	RESPONSES
Male	65.31% 209
Female	30.31% 97
Prefer not to say	4.38% 14
TOTAL	320

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Q16: What age are you?

Answered: 319 Skipped: 74



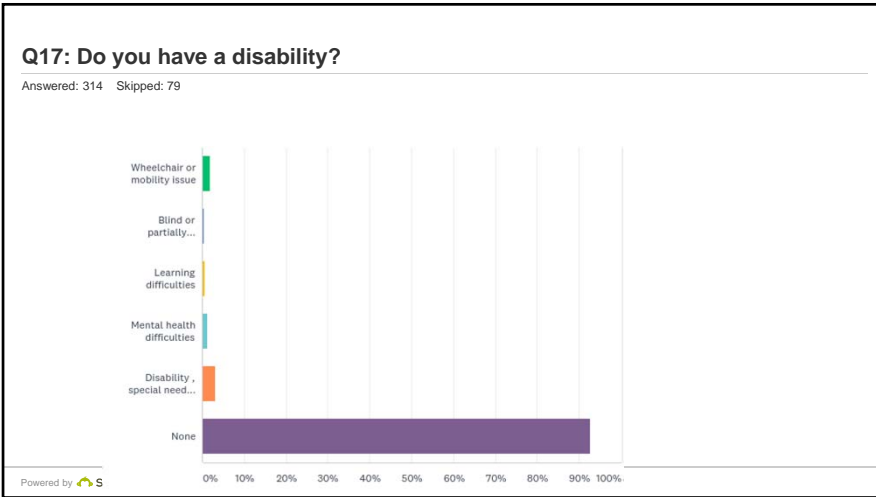
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Q16: What age are you?

Answered: 319 Skipped: 74

ANSWER CHOICES	RESPONSES
0-15	0.00% 0
16-24	1.57% 5
25-44	34.48% 110
45-64	53.29% 170
65-74	8.78% 28
75+	1.88% 6
TOTAL	319

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Q17: Do you have a disability?

Answered: 314 Skipped: 79

ANSWER CHOICES	RESPONSES
Wheelchair or mobility issue	1.91% 6
Blind or partially sighted	0.32% 1
Learning difficulties	0.64% 2
Mental health difficulties	1.27% 4
Disability, special need or medical condition not listed	3.18% 10
None	92.68% 291
TOTAL	314

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Live or work in Surrey survey results 2017
Your view on Taxi and Private Hire Conviction Policy and Safeguarding Training
Thursday, December 07, 2017

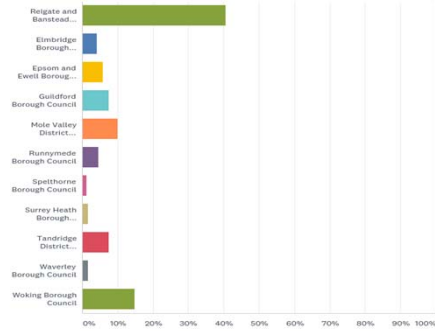
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237
Total Responses
Date Created: Tuesday, June 27, 2017

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Q1: If more than one applies to you choose the most relevant to you.

Answered: 237 Skipped: 0



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Q1: If more than one applies to you choose the most relevant to you.

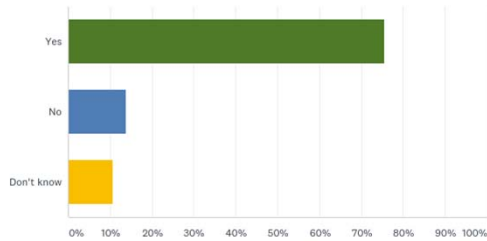
Answered: 237 Skipped: 0

ANSWER CHOICES	RESPONSES
Reigate and Banstead Borough Council	40.51% 96
Elmbridge Borough Council .	4.22% 10
Epsom and Ewell Borough Council	5.91% 14
Guildford Borough Council	7.59% 18
Mole Valley District Council	10.13% 24
Runnymede Borough Council	4.64% 11
Spelthorne Borough Council	1.27% 3
Surrey Heath Borough Council.	1.69% 4
Tandridge District Council	7.59% 18
Waverley Borough Council	1.69% 4
Woking Borough Council	14.77% 35
TOTAL	237

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Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?

Answered: 233 Skipped: 4



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Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?

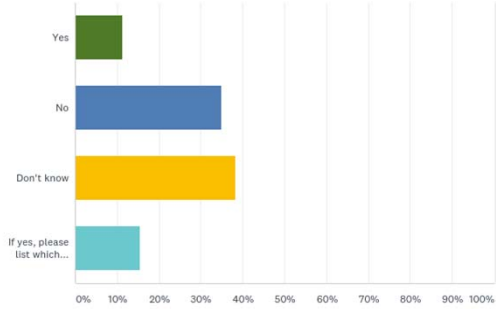
Answered: 233 Skipped: 4

ANSWER CHOICES	RESPONSES
Yes	75.54% 176
No	13.73% 32
Don't know	10.73% 25
TOTAL	233

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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

Answered: 232 Skipped: 5



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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

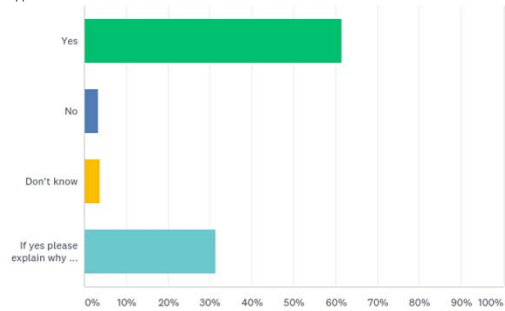
Answered: 232 Skipped: 5

ANSWER CHOICES	RESPONSES
Yes	11.21% 26
No	34.91% 81
Don't know	38.36% 89
If yes, please list which convictions, give reason why and appropriate timescale free from conviction	15.52% 36
TOTAL	232

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Q4: Do you agree people banned from working with children or vulnerable adults will not normally be granted a taxi or private hire licence?

Answered: 236 Skipped: 1



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Q4: Do you agree people banned from working with children or vulnerable adults will not normally be granted a taxi or private hire licence?

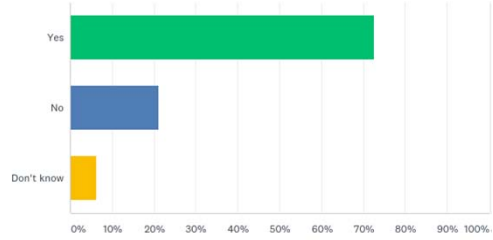
Answered: 236 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	61.44% 145
No	3.39% 8
Don't know	3.81% 9
If yes please explain why and time free from convictions?	31.36% 74
TOTAL	236

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Q5: Do you think taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding prior to becoming a driver?

Answered: 237 Skipped: 0



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Q5: Do you think taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding prior to becoming a driver?

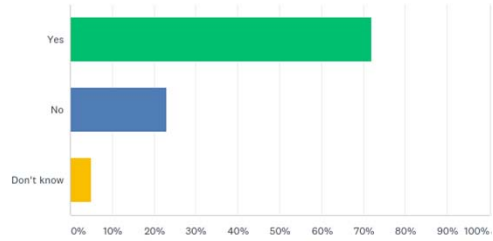
Answered: 237 Skipped: 0

ANSWER CHOICES	RESPONSES
Yes	72.57% 172
No	21.10% 50
Don't know	6.33% 15
TOTAL	237

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Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

Answered: 235 Skipped: 2



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Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

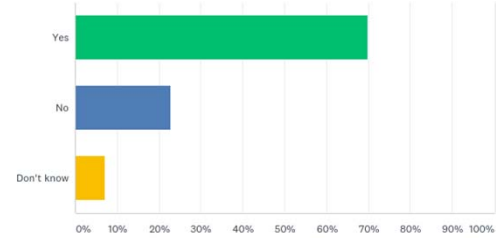
Answered: 235 Skipped: 2

ANSWER CHOICES	RESPONSES
Yes	71.91% 169
No	22.98% 54
Don't know	5.11% 12
TOTAL	235

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Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

Answered: 236 Skipped: 1



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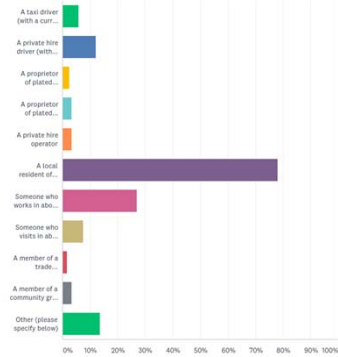
Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

Answered: 236 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	69.92% 165
No	22.88% 54
Don't know	7.20% 17
TOTAL	236

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Q9: Please tell us about you. Select all that apply.



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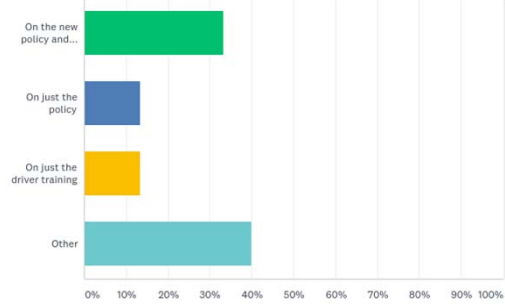
Q9: Please tell us about you. Select all that apply.

ANSWER CHOICES	RESPONSES
A taxi driver (with a current licence)	5.91% 14
A private hire driver (with a current licence)	12.24% 29
A proprietor of plated hackney carriage vehicle	2.53% 6
A proprietor of plated private hire vehicle	3.38% 8
A private hire operator	3.38% 8
A local resident of above Borough	78.06% 185
Someone who works in above Borough	27.00% 64
Someone who visits in above Borough	7.59% 18
A member of a trade association (please specify below)	1.69% 4
A member of a community group (please specify below)	3.38% 8
Other (please specify below)	13.50% 32
Total Respondents: 237	

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Q11: Do you have any further comments

Answered: 45 Skipped: 192



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Q11: Do you have any further comments

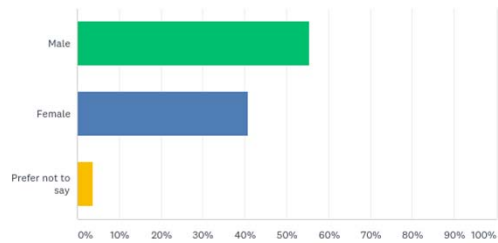
Answered: 45 Skipped: 192

ANSWER CHOICES	RESPONSES	
On the new policy and driver training	33.33%	15
On just the policy	13.33%	6
On just the driver training	13.33%	6
Other	40.00%	18
TOTAL		45

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Q15: What gender are you ?

Answered: 218 Skipped: 19



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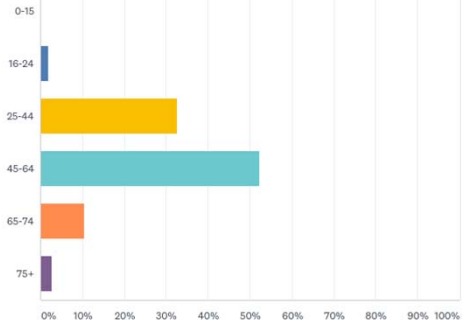
Q15: What gender are you ?

Answered: 218 Skipped: 19

ANSWER CHOICES	RESPONSES	
Male	55.50%	121
Female	40.83%	89
Prefer not to say	3.67%	8
TOTAL		218

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Q16: What age are you?



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Q16: What age are you?

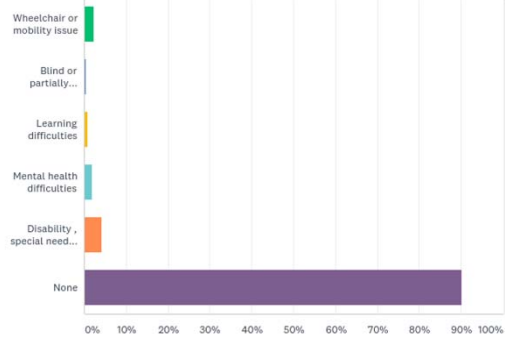
Answered: 218 Skipped: 19

ANSWER CHOICES	RESPONSES
0-15	0.00% 0
16-24	1.83% 4
25-44	32.57% 71
45-64	52.29% 114
65-74	10.55% 23
75+	2.75% 6
TOTAL	218

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Q17: Do you have a disability?

Answered: 215 Skipped: 22



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Q17: Do you have a disability?

Answered: 215 Skipped: 22

ANSWER CHOICES	RESPONSES
Wheelchair or mobility issue	2.33% 5
Blind or partially sighted	0.47% 1
Learning difficulties	0.93% 2
Mental health difficulties	1.86% 4
Disability, special need or medical condition not listed	4.19% 9
None	90.23% 194
TOTAL	215

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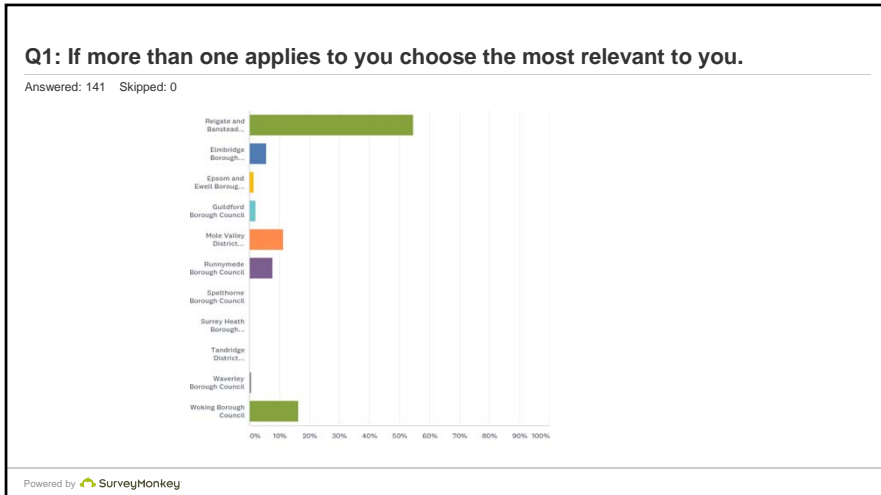
Trade Surrey wide survey results 2017
Your view on Taxi and Private Hire Conviction Policy and Safeguarding Training
 Wednesday, December 06, 2017

Powered by SurveyMonkey

141
Total Responses

Date Created: Tuesday, June 27, 2017
 Complete Responses: 137

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Q1: If more than one applies to you choose the most relevant to you.

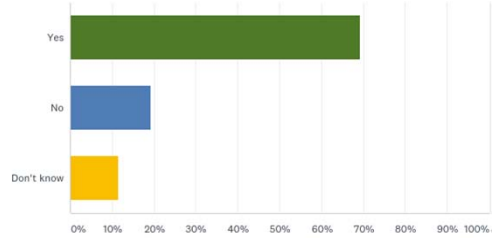
Answered: 141 Skipped: 0

ANSWER CHOICES	RESPONSES	COUNT
Reigate and Banstead Borough Council	54.61%	77
Woking Borough Council	16.31%	23
Mole Valley District Council	11.35%	16
Runnymede Borough Council	7.80%	11
Waverley Borough Council	0.71%	1
Other Councils	0.00%	0
TOTAL		141

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Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?

Answered: 140 Skipped: 1



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Q2: Do you agree with the relevant convictions and free from conviction timescales included in the new policy when determining if a person is 'fit and proper'?

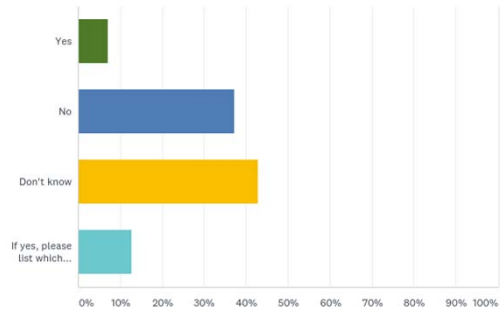
Answered: 140 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	69.29% 97
No	19.29% 27
Don't know	11.43% 16
TOTAL	140

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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

Answered: 140 Skipped: 1



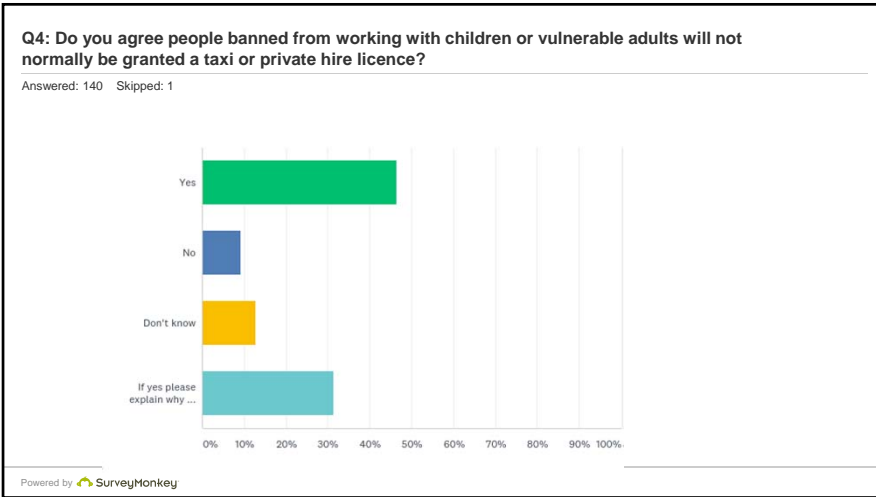
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Q3: Do you think there are other relevant convictions that should be included in the policy when determining if a person is 'fit and proper'?

Answered: 140 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	7.14% 10
No	37.14% 52
Don't know	42.86% 60
If yes, please list which convictions, give reason why and appropriate timescale free from conviction	12.86% 18
TOTAL	140

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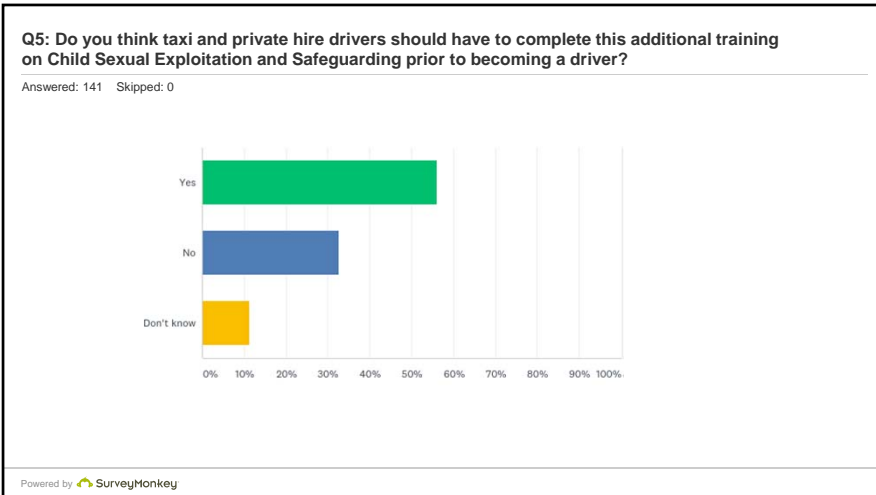


Q4: Do you agree people banned from working with children or vulnerable adults will not normally be granted a taxi or private hire licence?

Answered: 140 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	46.43% 65
No	9.29% 13
Don't know	12.86% 18
If yes please explain why and time free from convictions?	31.43% 44
TOTAL	140

Powered by SurveyMonkey



Q5: Do you think taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding prior to becoming a driver?

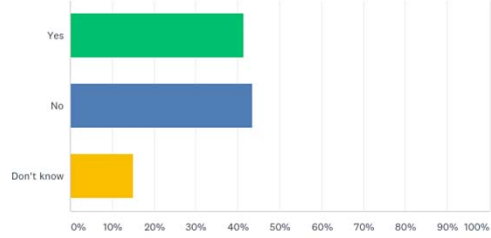
Answered: 141 Skipped: 0

ANSWER CHOICES	RESPONSES
Yes	56.03% 79
No	32.62% 46
Don't know	11.35% 16
TOTAL	141

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Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

Answered: 140 Skipped: 1



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Q6: Do you think that existing taxi and private hire drivers should have to complete this additional training on Child Sexual Exploitation and Safeguarding?

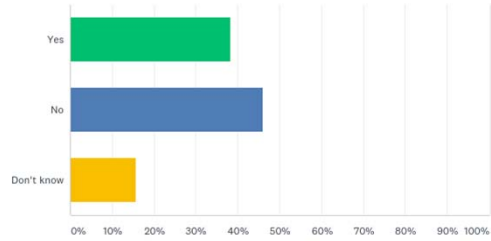
Answered: 140 Skipped: 1

ANSWER CHOICES	RESPONSES
Yes	41.43% 58
No	43.57% 61
Don't know	15.00% 21
TOTAL	140

Powered by SurveyMonkey

Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

Answered: 141 Skipped: 0



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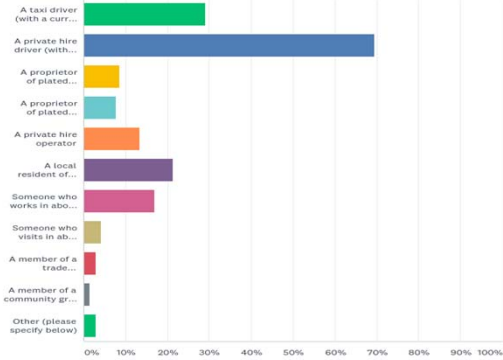
Q7: Do you think that existing drivers should be a required to pass a multiple-choice assessment to demonstrate understanding of the training?

Answered: 141 Skipped: 0

ANSWER CHOICES	RESPONSES
Yes	38.30% 54
No	46.10% 65
Don't know	15.60% 22
TOTAL	141

Powered by SurveyMonkey

Q9: Please tell us about you. Select all that apply.



Powered by SurveyMonkey

Q9: Please tell us about you. Select all that apply.

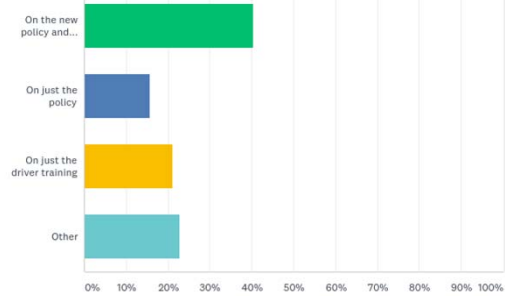
Answered: 141 Skipped: 0

ANSWER CHOICES	RESPONSES
A taxi driver (with a current licence)	29.08% 41
A private hire driver (with a current licence)	69.50% 98
A proprietor of plated hackney carriage vehicle	8.51% 12
A proprietor of plated private hire vehicle	7.80% 11
A private hire operator	13.48% 19
A local resident of above Borough	21.28% 30
Someone who works in above Borough	17.02% 24
Someone who visits in above Borough	4.26% 6
A member of a trade association (please specify below)	2.84% 4
A member of a community group (please specify below)	1.42% 2
Other (please specify below)	2.84% 4
Total Respondents: 141	

Powered by SurveyMonkey

Q11: Do you have any further comments

Answered: 57 Skipped: 84



Powered by SurveyMonkey

Q11: Do you have any further comments

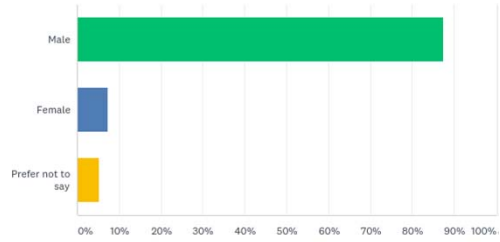
Answered: 57 Skipped: 84

ANSWER CHOICES	RESPONSES
On the new policy and driver training	40.35% 23
On just the policy	15.79% 9
On just the driver training	21.05% 12
Other	22.81% 13
TOTAL	57

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Q15: What gender are you ?

Answered: 136 Skipped: 5



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Q15: What gender are you ?

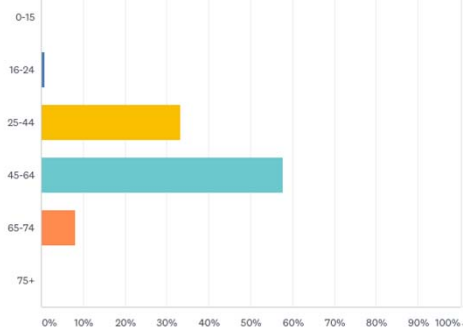
Answered: 136 Skipped: 5

ANSWER CHOICES	RESPONSES
Male	87.50% 119
Female	7.35% 10
Prefer not to say	5.15% 7
TOTAL	136

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Q16: What age are you?

Answered: 135 Skipped: 6



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Q16: What age are you?

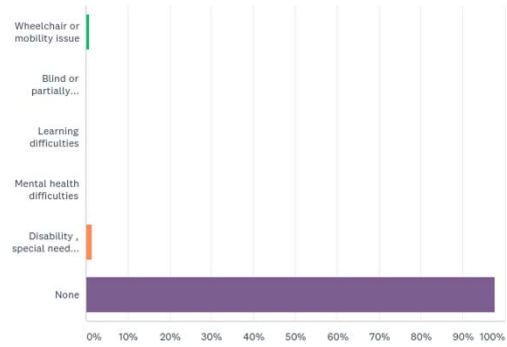
Answered: 135 Skipped: 6

ANSWER CHOICES	RESPONSES
0-15	0.00% 0
16-24	0.74% 1
25-44	33.33% 45
45-64	57.78% 78
65-74	8.15% 11
75+	0.00% 0
TOTAL	135

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Q17: Do you have a disability?

Answered: 134 Skipped: 7



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Q17: Do you have a disability?

Answered: 134 Skipped: 7

ANSWER CHOICES	RESPONSES	
Wheelchair or mobility issue	0.75%	1
Blind or partially sighted	0.00%	0
Learning difficulties	0.00%	0
Mental health difficulties	0.00%	0
Disability, special need or medical condition not listed	1.49%	2
None	97.76%	131
TOTAL		134

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